

PRIVACY POLICY

Tyvion, Inc.

(Updated Aug. 6, 2024)

This Privacy Policy ("Policy") of Tyvion, Inc, ("we," "our," "us"), applies to the Tyvion Inc. websites, online advertisements, social media interactions, phone and email communications.

What Information We Collect

The information we gather on our website typically falls under the category of Personally Identifiable Information (PII). PII is defined as data that identifies you specifically. Generally, you can browse our site without disclosing your identity or providing any Personally Identifiable Information.

We may collect the following information:

- Personal name
- Company name
- Contact information including phone number and email address
- Demographic information/ address
- Billing information (For orders only)

When you order products or services, we collect Personally Identifiable Information (PII) such as your name, contact details, billing information, credit card details, and other transaction-related data. Credit card information provided with your order is securely obtained via telephone or business email. If you request your purchase to be shipped via a common carrier, certain information will be shared with the carrier for delivery purposes.

By using our services, you acknowledge that we may collect data about your preferences for products or services, shopping habits, age, gender, location, and more. We may also obtain information about you from third-party sources. This information may be used for security, marketing, or maintaining our account relationship with you.

Despite our efforts to treat all collected information as confidential and implement appropriate security measures, the internet is not 100% secure, and we cannot guarantee the complete safety of your use of this website or our mobile applications. Always use caution when online and keep your passwords secure.

Tyvion, Inc. does not knowingly collect or maintain personal information from children under 13 years old. Furthermore, no part of our site is intended to attract individuals under the age of 13.

What We Do With Gathered Information

We use your information to provide quotes or manage orders you place. Your information is used to ensure the delivery of your purchases. We use your data to handle payment transactions. We maintain records for administrative purposes. Your information helps us enhance our offerings. Periodically, we may send you emails about new products, other products, or special offers.

Sharing Your Information

Privacy Assurance: We do not sell, trade, rent, or otherwise retransmit any Personally Identifiable Information to third parties without your permission. Any Personally Identifiable Information you provide will be used for your purchases and retained in both hard copy form of the original invoice and within our database system, which generates our invoices.

PRIVACY POLICY

Legal Compliance: Occasionally, we may need to provide Personally Identifiable Information in response to a court order, subpoena, or government investigation. We also reserve the right to report any activities we believe to be unlawful to law enforcement agencies in good faith. We may release Personally Identifiable Information when we believe it is necessary to protect the rights, property, and safety of others and ourselves.

Credit Card Information: All credit card information provided will remain protected and secure. Tyvion, Inc. complies with all United States laws regarding credit card information and privacy.

Computer Tracking and Cookies

Our websites are designed not to track, collect, or distribute personal information. However, our site logs generate certain types of non-identifying usage data, such as the number of visits to our site and individual pages. This data is used internally by our technical support staff to improve our services and may also be shared with others. These statistics contain no personal information and cannot be used to collect such information.

Third Party Website Links

We offer links to third-party websites for your convenience and to provide further information about various products and services. By clicking on these links, you will be navigating away from our site. Our Privacy Policy does not extend to these external websites, and we do not have control over their content or privacy practices. It is important that you review the privacy policies of any third-party sites you visit.

Privacy Statement Changes

Any modifications or updates to this Privacy Statement will be posted on our website, with the date of the latest version indicated below. Please review this section regularly, especially before providing any Personally Identifiable Information, to stay informed of any changes. By using our site, you acknowledge and accept the Privacy Statement that is in effect at the time of your use.

Contact Us

For any questions or concerns about how we handle your information or about this Privacy Policy, please reach out to us at service@tyvion.com. We are committed to addressing your concerns and resolving any issues you may have.